



FIELD SERVICE & SLA AGREEMENT

Enterprise Print Industry Support Contract

Computerwkwz LLC

411 Main Street Suite 102E | Stroudsburg, PA 18360
800-927-5446 | info@computerwkwz.com

This agreement is entered into between Computerwkwz LLC
the client listed below for field service, SLA support, technical maintenance,
enterprise print solutions throughout Pennsylvania, New Jersey,
New York.

CLIENT INFORMATION

Client Company Name

Client Contact Name

Billing Address

Phone Number

Email Address

Agreement Start Date

Agreement End Date

SERVICES INCLUDED

- IT Infrastructure Support
- Retail POS Systems
- Self Checkout Systems
- Simplex Printing
- Wide Format Printing
- Photo Lab Equipment
- Thermal Printing
- Servers & Networking

PRICING & TRAVEL

- **Monday-Friday Service: \$27/hr**
- **Weekend Emergency Service: \$28/hr**
- **Mileage Reimbursement: \$0.72 per mile**
- **Tolls reimbursed by client**