

COMPUTERWKZ LLC

Estimates & Service Breakdown

A clear look at how we inspect, diagnose, estimate, repair, and test your device before it is returned to you.

Our goal: Give every customer a straightforward explanation of the problem, the recommended repair, the expected parts and labor, and the estimated total cost before approved work begins.

The Estimate Process

1. Device Check-In

We document the device type, brand, model, accessories received, customer-reported problem, physical condition, requested service, and any important data concerns or special instructions.

2. Initial Inspection

We visually inspect the device for broken screens, damaged housings, liquid exposure, loose parts, damaged ports, overheating signs, previous repair attempts, and other visible concerns.

3. Diagnostic Testing

Testing is selected based on the complaint and may include power, charging, battery, drive health, memory, CPU/GPU, temperature, operating system, driver, malware, network, port, and motherboard diagnostics.

4. Repair Recommendation

After testing, we identify the likely cause and recommend the repair, upgrade, software service, data service, or board-level work that best fits the device.

What Goes Into Your Estimate?

Your estimate is built from the expected cost of diagnosis, parts, labor, additional requested services, and applicable taxes.

Estimate Item	What It Covers
Diagnostic / Service Fee	Technician time used to inspect, test, and identify the problem.
Parts	Replacement components based on model, availability, supplier pricing, shipping, and OEM/aftermarket.
Labor	Disassembly, installation, repair, reassembly, software work, configuration, cleaning, and testing.
Additional Services	Examples include data transfer, backup, SSD/RAM upgrades, Windows installation, optimization, and more.
Applicable Taxes	Added where required.

Example Estimate Breakdown

Service	Estimated Price
Diagnostic Service	\$XX.XX
Replacement Part	\$XX.XX
Installation Labor	\$XX.XX
Software / Configuration	\$XX.XX
Data Transfer	\$XX.XX
Applicable Taxes	\$XX.XX
Estimated Total	\$XXX.XX

Actual pricing depends on the device, repair complexity, required parts, and services requested.

Services Available at Computerwkz

Computer & Laptop Repair

No-power issues, slow systems, broken screens, charging problems, drive failures, SSD and RAM upgrades, overheating, Windows issues, startup errors, and malware.

Windows Services

Windows installation and repair, Windows 11 upgrades, driver installation, system optimization, software troubleshooting, password recovery, and data transfer.

Apple Product Services

Mac and MacBook repair, upgrades, storage services, software troubleshooting, data transfer, screen-related services, and supported iPad/iPhone screen replacement.

Game Console Repair

Supported PlayStation 5, Xbox Series S, and Xbox Series X repairs, including HDMI-related faults, power problems, overheating, and other hardware issues.

Motherboard & Board-Level Repair

Advanced diagnostics, power-circuit troubleshooting, connector repair, component-level faults, charging issues, and qualifying microsoldering work.

Data Recovery & Data Transfer

Data recovery evaluations, drive-to-drive transfers, new-computer migration, SSD migration, and backup assistance. Recovery results depend on storage-device condition.

Printer & Specialty Equipment Service

Supported inkjet, laser, medical, DTF, and DTG printer service including print-head, damper, ink-flow, and hardware troubleshooting.

Approval, Repair & Final Testing

5. Customer Approval

An estimate does not automatically authorize additional repairs. The customer reviews the estimated cost and approves the work before we proceed.

6. Repair

Once approved, the repair is completed using the parts and services included in the estimate. If significant additional problems are discovered, we contact the customer before additional work is performed.

7. Final Testing

After repair, we verify the original complaint and test appropriate functions such as startup, charging, battery operation, Wi-Fi, ports, sound, storage health, temperatures, updates, drivers, and system stability.

8. Final Invoice

The final invoice documents the work performed, parts installed, approved services, applicable taxes, payments or deposits, remaining balance, and warranty information when applicable.

Turnaround Time

Standard repair processing is generally **7-10 business days**. Time may vary due to parts availability, shipping, device condition, repair complexity, diagnostic requirements, customer approval, and specialty or board-level work.

Estimate Policy

Computerwkz LLC estimates are prepared after an initial inspection and diagnostic evaluation. Estimates reflect anticipated parts, labor, and services based on the condition of the equipment at the time of inspection. Additional issues may be discovered after disassembly or deeper testing. If additional work would materially increase the estimated cost, Computerwkz LLC will contact the customer for authorization before proceeding. Parts pricing and availability may change until parts are ordered.

Computerwkz LLC

Computer Repair • Upgrades • Data Recovery • Game Console Repair • Apple Products • Printer Service
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Repair It. Upgrade It. Keep It Working.