



Return Policy

Thank you for your purchase. We hope you are happy with your products. However, if you are not completely satisfied with your purchase, you can return it to us for a full refund or store credit. Please see below for more information on our return and exchange policy.

Returns

All returns must be postmarked within thirty-one (31) days of the purchase date. All returned items must be in new and unused condition with original tags and labels attached. Boxed items can be opened, but all packaging must be included.

Return Process

To return an item, place it securely in its original packaging and include your proof of purchase, then mail your return to the following address:

ComputerwKZ LLC

Attn: Returns

411 Main St Suite 102E

Stroudsburg, PA 18360

Please note, customers are responsible for all return shipping charges. We recommend that you use a trackable method to mail your return. You may also use the prepaid shipping label we've enclosed with your package. If you use the prepaid shipping label, \$4.95 will be deducted from your refund or store credit to cover shipping charges.

Refunds

After we receive your returned item and inspect its condition, we will process your refund or exchange. Refunds will be sent to your original method of payment. Please allow at least fifteen (15) days from our receipt of your item to process your return. Refunds might take 1-2 billing cycles to post to your credit card statement, depending on your bank. We will notify you by email when your return has been processed.

Restrictions

Undergarments and digital purchases cannot be returned. Please contact us to arrange for a refund or exchange defective or damaged products otherwise ineligible for return.

Please note a 5% restocking fee will be charged for all returns. All sales are final on discounted items, and they cannot be returned.